BUSINESS & INDUSTRY TRAINING

Whether your organization is interested in improving the hiring process, building leadership or workforce skills, providing extraordinary customer service, or improving the management of employees’ day-to-day performance, Forsyth Tech Corporate Training can customize a training plan built to meet your specific educational needs.

Forsyth Tech Corporate Training also proudly partners with Development Dimensions International, Achieve Global, and Element K, three leading educational providers known world-wide for their high quality educational and development programs. Choose from a range of courses that, when taken together, improve your workforce’s overall performance or, when taken selectively, let you pinpoint areas to improve. A needs analysis allows you to focus your program selection and tailor it to the needs of your audience.

- Modules can be fully customized to meet your business needs.
- Delivery is variable, from 3 – 4 hours; some courses have full day content.
- Courses can be delivered onsite at your place of business, or at one of Forsyth Tech’s many locations.

Hundreds of modules are available in the following subject areas (and more):

- Leadership Development
- Customer Service
- Change Management
- Sales Effectiveness
- Accountability
- Conflict Management
- Valuing Diversity
- Coaching and Performance Evaluation
- Totally Responsible Person®
- Quality & Process Improvement (includes Lean, Six Sigma, etc.)
- Decision Making
- Delegation
- Communication and Interaction Skills
- Computer/Technology Training
- Effective Business Communication
- Stress Management
- Team Building
- Time Management and Prioritization

For more information and a complete needs analysis please contact:
Jennifer Coulombe
Dean, Business & Industry Services
336-734-7723
jcoulombe@forsythtech.edu