

**Program****COMPUTER INFORMATION TECHNOLOGY**

- *Associate in Applied Science (AAS), Diploma, Certificate*
- *Help Desk Diploma, Help Desk Operations Certificate*
- *AAS Day Program:* 5 semesters, including 1 summer term
- *AAS Evening Program:* 8 semesters, including 2 summer terms
- *Admission Cycle:* Every semester
- *Maximum Number Admitted Annually:* Open

Career Description

This program is designed to prepare graduates for employment with organizations that use computers to process, manage, and communicate information. Computer Information Technology specialists provide technical advice, assistance and support to computer users.

Careers Available

Computer operator, systems analyst, help desk technician, help desk analyst, computer support specialist, technical support specialist, systems administrator.

Entry-Level Salary

\$25,000 - \$33,000/yr. Depends on skills, education, experience, and geographic location.

Course of Study

Course work will develop a student's ability to communicate complex technical issues related to computer hardware, software and networks in a manner that computer users can understand. Classes cover computer operations, and terminology, operating systems, databases, networking, security and technical support. This is a flexible curriculum that can be customized to meet community information systems needs.

**Recommended
Courses and Skills**

Keyboarding skills.

**Helpful Personal
Attributes**

Good communication skills, troubleshooting skills, ability to work as a member of a team, time management skills, desire to learn new skills and technologies, and willingness to work at a problem until solved.

Program Contact

If you would like additional information about the Computer Information Technology Program, contact Gerry Kearns, Program Coordinator, at 336.734.7547 or gkearns@forsythtech.edu.

How To Get Started

You may pick up an application at the Admissions Office, 123 Allman Center on the Forsyth Tech Main Campus, 2100 Silas Creek Parkway in Winston-Salem. You may also request an application by calling 336.734.7253, or you may apply online at www.forsythtech.edu.