

BUSINESS & INDUSTRY TRAINING

Whether your organization is interested in improving the hiring process, building leadership or workforce skills, providing extraordinary customer service, or improving the management of employees' day-to-day performance, Forsyth Tech Corporate Training can customize a training plan built to meet your specific educational needs.

Forsyth Tech Corporate Training also proudly partners with [Development Dimensions International](#), [Achieve Global](#), and Element K, three leading educational providers known world-wide for their high quality educational and development programs. Choose from a range of courses that, when taken together, improve your workforce's overall performance or, when taken selectively, let you pinpoint areas to improve. A needs analysis allows you to focus your program selection and tailor it to the needs of your audience.

- Modules can be fully customized to meet your business needs.
- Delivery is variable, from 3 – 4 hours; some courses have full day content.
- Courses can be delivered onsite at your place of business, or at one of Forsyth Tech's many locations.

Hundreds of modules are available in the following subject areas (and more):

- Leadership Development
- Customer Service
- Change Management
- Sales Effectiveness
- Accountability
- Conflict Management
- Valuing Diversity
- Coaching and Performance Evaluation
- Totally Responsible Person®
- Quality & Process Improvement (includes Lean, Six Sigma, etc.)
- Decision Making
- Delegation
- Communication and Interaction Skills
- Computer/Technology Training
- Effective Business Communication
- Stress Management
- Team Building
- Time Management and Prioritization

For more information and a complete needs analysis please contact:

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