

Program Information	Contact Information	Date Updated
Information Technology (Technical Support and Services A+) C25590AP	Aaron Condon Program Coordinator, IT - Technical Support and Services acondon@forsythtech.edu	June 2025

This document is intended to assist in your research of the educational and certification expectations for the Information Technology – Technical Support and Services (A+) program across all U.S. states and territories.

Educational Preparation: Forsyth Technical Community College offers a focused pathway in Information Technology – Technical Support and Services (A+). This program equips students with foundational skills in computer hardware, software, troubleshooting, and customer service. The curriculum is aligned with industry standards and prepares students to earn the CompTIA A+ certification, a widely recognized credential for entry-level IT professionals.

Certification Standards: Professional licensure is not required for IT support roles; however, certifications such as CompTIA A+ are often preferred or required by employers. Additional certifications (e.g., Network+, Microsoft, or Cisco credentials) may enhance job opportunities depending on the role. In some cases, background checks or security clearances may be required. Students are encouraged to pursue certifications that align with their career goals and regional employer expectations.

[Forsyth Tech Website](#)

[Additional Resource \(1\)](#)

[Additional Resource \(2\)](#)

Disclaimer: It is crucial to acknowledge that laws and regulations in the field of Information Technology (Technical Support and Services A+) are subject to constant change. For the most current information and requirements, we strongly advise you to consult the specific state board or agency responsible for Information Technology (Technical Support and Services A+) licensure/certification.

State	Meets State Educational Requirements	Does Not Meet State Educational Requirements
Alabama	✓	
Alaska	✓	
American Samoa	✓	
Arizona	✓	
Arkansas	✓	
California	✓	
Colorado	✓	

State	Meets State Educational Requirements	Does Not Meet State Educational Requirements
Connecticut	✓	
Delaware	✓	
District of Columbia	✓	
Florida	✓	
Georgia	✓	
Guam	✓	
Hawaii	✓	
Idaho	✓	
Illinois	✓	
Indiana	✓	
Iowa	✓	
Kansas	✓	
Kentucky	✓	
Louisiana	✓	
Maine	✓	
Maryland	✓	
Massachusetts	✓	
Michigan	✓	
Minnesota	✓	
Mississippi	✓	
Missouri	✓	
Montana	✓	
Nebraska	✓	
Nevada	✓	
New Hampshire	✓	

State	Meets State Educational Requirements	Does Not Meet State Educational Requirements
New Jersey	✓	
New Mexico	✓	
New York	✓	
North Carolina	✓	
North Dakota	✓	
Northern Mariana Islands	✓	
Ohio	✓	
Oklahoma	✓	
Oregon	✓	
Pennsylvania	✓	
Puerto Rico	✓	
Rhode Island	✓	
South Carolina	✓	
South Dakota	✓	
Tennessee	✓	
Texas	✓	
US Virgin Islands	✓	
Utah	✓	
Vermont	✓	
Virginia	✓	
Washington	✓	
West Virginia	✓	
Wisconsin	✓	
Wyoming	✓	